



June 3, 1998

Federal Trade Commission  
Office of the Secretary  
6th Street and Pennsylvania Ave. NW  
Washington, DC 20580

Dear Sir/Madam :

Thank you for your letter regarding your Apple Computer, Inc., product(s) and the year 2000 question. Apple defines "Year 2000 compliant" as the capability of a product, when used in accordance with its related documentation, to correctly receive, process and provide date data in and beyond the year 2000 provided that all other products (for example, hardware, software and firmware) used with the product properly exchange accurate date data with the product.

The Macintosh Operating System (Mac OS) is capable of handling the transition to the year 2000 without any modifications. As other computers not running the Mac OS may have problems going from the year 1999 to the year 2000, we can understand your concern.

Third-party Macintosh software applications that correctly use the Mac OS Toolbox for time functions will not have a problem transitioning to the Year 2000; however, Apple cannot guarantee that third-party software or hardware is Year 2000 compliant. If you are concerned about Year 2000 compliance of third-party products, please contact that manufacturer. In addition, Apple assumes no liability for failure of any of its products to be Year 2000 compliant.

For detailed information regarding this subject, including a process for testing your Macintosh for Year 2000 compliance, please visit our Year 2000 web site at: <http://www.apple.com/macos/info/2000.html>. If we can be of further assistance, please do not hesitate to contact Apple Customer Relations at 1-800-SOS-APPL (1-800-767-2775). Our representatives are available 8 a.m. to 5 p.m. Pacific time, Monday through Friday.

Thank you for your support of Apple products.

Sincerely,

Apple Computer, Inc.  
Customer Care